

Adult Safeguarding
Annual Report 2011/2012
1st six months – Report to HOSC

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Adult Safeguarding Service Manager



Thames Valley Police

- Proposed changes to Protecting Vulnerable People Unit implemented
- One referral centre for Berkshire
- Retained specialist police officer for vulnerable adults in the west of Berkshire
- Adult Safeguarding Board monitoring

Referrals to Wokingham Borough Council - 1st 6 months

- 237
- 25% increase on last year
- Increase slowing (80% increase last year)
- More detail about referrals concerning staff



Referrals from Care Homes

- 94 – 20% increase from last year
- 45 where concerns were raised about a member of staff
- 25 have been completed
- Of those 25 – 12 concerns were **substantiated**



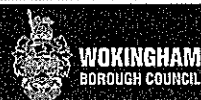
Outcomes for staff

- Of those 12
- 8 needed more training
- 3 were disciplined
- 1 was disciplined and dismissed
- 4 homes received increase monitoring by WBC under Care Governance



Detail of concerns and outcomes

- Concerns raised by Royal Berks Hospital
 - Training outcome
- Medication errors – training and change of procedures
- Pressure ulcer care – training, disciplinary action and increased monitoring
- Staff member dismissed



Reasons for increase?

- Greater awareness of abuse
- Improved reporting
- Change in definition of abuse to include significant risk of harm from self neglect
- Better recording of concerns by Adult Social Care staff
- Rise is consistent with other local authorities of similar size
- Still less than prevalence found in Department of Health study



Preventing abuse in care homes

- Care standards
- CQC inspection
- Training
- Regular reviews of WBC funded clients
- Care Home provider meetings to share information and good practice
- Care Governance protocol
- Dignity in Care campaign
- Work with Community Health for early recognition of and prevention of pressure sores



Care Governance

- Collate information about quality of care and concerns
- Work with partners to share information and take action
- Ensure plan in place to address concerns
- Training
- Monitor improvement

